

Survey on literature management at the TUHH

Dear TUHH members,

a few weeks ago we announced the availability of Citavi Web trial access at the Hamburg University of Technology (TUHH) in a [blog post \(https://www.tub.tuhh.de/en/2021/08/05/citavi-web-for-testing-at-the-tuhh-also-for-mac-and-linux-users/\)](https://www.tub.tuhh.de/en/2021/08/05/citavi-web-for-testing-at-the-tuhh-also-for-mac-and-linux-users/) and by mail. Now we, the Computer Center and the Library, would like to conduct the announced online survey to gather your feedback.

In addition to your impressions of Citavi Web, we would also like to know which relevant programs are used for literature management at the TUHH. We would also like to get an overview of what features are important to you in literature management and what might be missing in existing services. This is the only way to get a picture of the experiences and usage habits at TUHH. The results of this survey will help inform upcoming decisions regarding the procurement of literature management programs and services for the university.

The survey will take approximately 10 to 15 minutes to complete. We would like to take this opportunity to thank you for taking the time to tell us about your experiences with reference management applications.

There are 26 questions in this survey.

Part A: Your experience with literature management and related software

1 - Which literature management program do you use mostly?

❗ Choose one of the following answers

Please choose **only one** of the following:

Citavi

Endnote

JabRef

Mendeley

Zotero

BibTeX

None

Other

2 - What do you mainly use literature management programs for?

❗ Check all that apply

Please choose **all** that apply:

Creation of formatted bibliographies

Formulation and collection of quotations

Filing and organization of documents, PDF management

Research

Notes and annotations

Sharing literature

Joint literature management with others - TUHH internal

Shared literature management with others - with external partners

Other:

3 - How regularly do you use literature management programs?

🗳️ Choose one of the following answers

Please choose **only one** of the following:

- Daily
- Weekly
- Monthly
- Irregular

4 - Which catalogs, databases, etc. do you use for your literature research?

🗳️ Check all that apply

Please choose **all** that apply:

- Library catalog tub.find
- Other library catalogs (e.g. KVK, SUB, ZBW)
- Google
- Google scholar
- Other search engines
- Subject databases
- Repositories (e.g. TUHH Open Research, TORE)

Other:

5 - Which functions of a literature management application do you particularly like to use?

Please write your answer here:

6 - What do you like most about the application you currently use?

Please write your answer here:

7 - What are aspects of the application currently in use that tend not to work so well?

Please write your answer here:

8 - Does the application you are currently using meet your individual requirements/needs?

🗳️ Choose one of the following answers

Please choose **only one** of the following:

- Yes, very well
- Well
- Ok
- Sufficient
- No

Make a comment on your choice here:

9 - Should the range of literature management programs at TUHH be expanded and if so, by which program?

🗳️ Choose one of the following answers

Please choose **only one** of the following:

Yes

No

Make a comment on your choice here:

10 - Should the literature management program at TUHH be open source software?

🗨️ Choose one of the following answers

Please choose **only one** of the following:

- Yes
- No
- I don't know

Make a comment on your choice here:

11 - What kind of support have you needed in the past for the reference management program you use?

🗨️ Check all that apply

Please choose **all** that apply:

- Not needed so far
- Manual/support or help page of the respective application
- Tutorials/instructions on library service pages
- Colleagues
- Library staff
- Internet search (Google, forums, Discord, etc.)

Other:

12 - Are you satisfied with the support at TUHH regarding literature management?

🗳️ Choose one of the following answers

Please choose **only one** of the following:

- Yes, I am
- Yes
- Ok
- No
- No, not at all

Make a comment on your choice here:

13 - If not, what wishes do you have regarding support for literature management?

🗳️ Choose one of the following answers

Please choose **only one** of the following:

- More short trainings
- More extensive training

Make a comment on your choice here:

14 - Do you have any other requests or suggestions about literature management that you would like to share with us?

Please write your answer here:

15 - Would you still like to use the literature management software when you are not (anymore) at TUHH?

🗳️ Choose one of the following answers

Please choose **only one** of the following:

- Yes
- No
- I don't know

Part B: Your experience with Citavi Web

16 - Have you tried the Citavi Web trial?

🗳️ Choose one of the following answers

Please choose **only one** of the following:

- Yes
- No

17 - What is your experience with Citavi Web?

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '16 [B1]' (16 - Have you tried the Citavi Web trial?)

🗳️ Choose one of the following answers

Please choose **only one** of the following:

- Very good
- Good
- Ok
- Poor
- Very poor

18 - What did you like?

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '16 [B1]' (16 - Have you tried the Citavi Web trial?)

Please write your answer here:

19 - What did you not like?

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '16 [B1]' (16 - Have you tried the Citavi Web trial?)

Please write your answer here:

20 - Do you have any other requests, suggestions or comments about Citavi Web?

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '16 [B1]' (16 - Have you tried the Citavi Web trial?)

Please write your answer here:

Part C: Questions about personal and technical requirements

21 - I am working ...

❗ Choose one of the following answers

Please choose **only one** of the following:

- Alone
- In a TUHH internal group
- In an internally and externally mixed group

22 - I work mainly ...

❗ Choose one of the following answers

Please choose **only one** of the following:

- Online and offline
- Online on mobile devices

23 - Which word processing program do you use and in which version?

🗨 Choose one of the following answers

Please choose **only one** of the following:

- MS Office 2016
- MS Office 2019
- MS Office 2021
- Older version of MS Office
- LibreOffice
- LaTeX
- Other

24 - Which operating system do you use?

🗨 Choose one of the following answers

Please choose **only one** of the following:

- Windows
- macOS
- Linux
- Other

25 - In which role do you work at TUHH?

❗ Choose one of the following answers

Please choose **only one** of the following:

Professor

Research assistant

Student

Other

26 - In which research area or study program at the TUHH are you predominantly active in?

Please write your answer here:

We thank you for your participation!

The result of this survey will be communicated promptly via the tub.blog.

Have a great day!

06.01.2022 – 14:52

Submit your survey.

Thank you for completing this survey.